

Privacy Policy

Effective Date: 14th August, 2024

SAMY LABS respects your privacy and is committed to protecting your personal information. This Privacy Policy outlines how we collect, use, disclose, and protect your information when you visit our website or purchase products from us.

1. Information We Collect

We may collect the following information from you:

Personal Information: Name, email address, shipping address, billing address, phone number, and payment information.

Order Information: Products purchased, order history, and purchase date.

Device Information: IP address, browser type, operating system, and other technical information.

Log Data: Information about your interaction with our website, including clicks, page views, and time spent on our site.

2. How We Use Your Information

We use your information for the following purposes:

Order Processing: To process your orders and ship products to you.

Communication: To send you order confirmations, shipping updates, and other relevant information.

Marketing: To send you promotional emails or offers about our products and services. You can opt out of marketing communications at any time.

Customer Support: To respond to your inquiries and provide customer support.

Fraud Prevention: To protect against fraud and unauthorized access to your account.

Website Improvement: To analyze website traffic and improve our website's functionality.

3. Information Sharing

We may share your information with third-party service providers who assist us with order fulfillment, shipping, payment processing, and other business operations. These third parties are obligated to protect your information.

We may also disclose your information if required by law or to protect our rights or the rights of others.

4. Data Security

We implement reasonable security measures to protect your personal information from unauthorized access, disclosure, alteration, and destruction. However, no method of transmission over the internet or electronic storage is completely secure.

5. Your Rights

You have the right to access, correct, or delete your personal information. You can also opt out of marketing communications at any time.

6. Cookies

We use cookies and similar technologies to collect information about your browsing behavior. You can manage your cookie preferences through your browser settings.

7. Changes to This Privacy Policy

We may update this Privacy Policy from time to time. We will notify you of any significant changes by posting the new privacy policy on our website.

8. Contact Us

If you have any questions about this Privacy Policy, please contact us at 346samylabs@gmail.com